

DEMAND LETTER

April 2, 2026

Pacific Crest Logistics, Inc.
4120 Harbor Way, Unit B (fictional)

Re: Marisol Vega — incident of March 4, 2026 at your loading dock

Dear Claims Department,

This firm represents Ms. Vega in connection with the injuries she suffered on March 4, 2026 when a dock leveler at your Unit B loading dock dropped without warning while she was unloading a delivery. This letter sets out the facts, her injuries and treatment, and our demand.

Facts. At about 10:40 a.m. Ms. Vega was guiding a pallet jack from the trailer onto the dock plate when the leveler lip released. She fell forward, striking her right shoulder on the trailer floor.

DEMAND LETTER (continued)

Injuries and treatment. Ms. Vega was seen at Cedar Grove Orthopedic Group on March 5, 2026 and treated through July 16, 2026 (twenty visits, physical therapy and an MRI on June 20, 2026 showing a partial-thickness supraspinatus tear). Her records are produced as Exhibit 1 to this letter; each page of that exhibit is numbered so that any page can be cited precisely.

Liability. Your lease (Exhibit 3, section 5) places the loading-dock levelers in the landlord's maintenance obligation, and your own inspection log shows the Unit B leveler flagged for service twice in February 2026. The photograph taken the same morning (Exhibit 2) shows the leveler in the dropped position.

DEMAND LETTER (continued)

Demand. Ms. Vega's medical specials to date are \$4,710.00 (Exhibit 1, pages 1-22 through 1-24). We demand \$62,500.00 in full settlement of all claims arising from the incident, and ask for your carrier's response within thirty days of this letter.

Nothing in this letter waives any right or remedy.

Very truly yours,

J. Alvarado (fictional), for Ms. Vega

Enclosures: Exhibits 1–3

FICTIONAL DEMONSTRATION — no real case, party, evidence or finding